



ROARK  
CAPITAL GROUP



## THE INDUSTRY'S ONLY PRE-DISASTER PARTNERSHIP

ServiceMaster Recovery Management (SRM) believes the best defense is a good offense. Our Pre-Disaster Program provides value to our clients before, during and after a property loss. SRM provides peace of mind in the event that your business suffers a loss, as a result of fire, water, or storm-related incident. Through our partnership with Roark Capital and with over 400 commercially certified locations across the country, you can be sure we will respond to your disaster quickly and efficiently.

### BENEFITS:

<b>PRE-APPROVED PRICING:</b>	A pre-approved pricing schedule is always in place before you ever utilize our services.
<b>SEVERE WEATHER MOBILE APP:</b>	From hurricane tracking with potential property impacts to regional rain events, wildfires, polar vortex reports, and more, this app will allow you to receive customized weather alerts right to your cell phone.
<b>CUSTOMIZED LOSS REPORTING:</b>	Our team of large loss specialists has managed large loss projects in 27 countries worldwide.
<b>PROACTIVE RESPONSE TO YOUR LOSS:</b>	As an SRM Recover client, you'll receive preferred status to our array of services, resources and response capabilities.
<b>24/7/365 EMERGENCY RESPONSE:</b>	We have emergency responders located in 90% of U.S. zip codes, along with 21 international partner locations.
<b>UNPARALLELED RESOURCES:</b>	We're an industry leading disaster recovery company. Our nationwide resources, equipment and manpower assures you that we can handle disasters of any size.
<b>ONE TOUCH SOLUTION:</b>	From initial emergency response to total reconstruction services, SRM is the single-source solution for all your recovery needs.
<b>ADVANCED EQUIPMENT AND RESOURCE STAGING:</b>	By having the ability to provide power, water and sanitation services in addition to implementing pre-loss preventative measures, SRM truly is a recovery partner you can rely on.

To learn more about the SRM Pre-Disaster Program and how we can help protect your facility call us at 855-256-8219 or visit [SRMCat.com](http://SRMCat.com).



## SERVICES:

SRM provides global recovery solutions including content restoration, environmental services, construction services and more. Here are the services you can expect from SRM:

### MOBILIZATION

- Catastrophe and Mini CAT Management
- Contingency Plan Implementation
- Mobile Command Centers
- Storm Tracking and Resource Allocation
- Immediate Site Inspections and Estimates
- Advanced Equipment and Resource Staging
- Temporary Buildings/Temporary Shelters/CAT Tent Communities

### BUILDING & SITE STABILIZATION

- Water Mitigation
- Board-Up
- Temporary Roofing
- Thermal Imaging and Moisture Mapping
- Dehumidification and Moisture Control
- Fire, Smoke and Water Damage Restoration
- Odor Control
- Emergency Power/Lighting
- Temporary Air Conditioning
- Security Fencing and Armed Guards
- Portable Toilets, Showers, Hand-Washing Stations and Laundry Facilities
- Fuel Tankers
- Dry Ice Blasting and Pressure Washing

### CONTENT RESTORATION

- Electronics and Telecommunications Equipment Restoration
- Machinery/Industrial Equipment Restoration
- Hard Drive Data Retrieval
- Document/Vital Records Restoration
- Media Recovery
- Fine Art Restoration
- Complete Pack-Out, Shipping and Storage
- Contents Inventory Management

### ENVIRONMENTAL SERVICES

- Engineering Controls/Consulting
- Professional, Licensed Testing
- Mold Remediation
- Bacteria and Virus Remediation
- Asbestos and Lead-Based Paint Abatement Biohazard Services
- Trauma Cleaning

### CONSTRUCTION SERVICES

- Project Management
- Consulting
- Fixed-Cost Estimates
- Complete Interior and Exterior Renovations
  - Painting
  - Carpentry
  - Floor Covering
  - Tile, Carpet, VCT, Laminate
  - Finished Hardwood
  - Drywall
- Demolition and Site Cleanup
- Engineering
- Roofing
- Electrical, Plumbing and HVAC

### PRE-LOSS PLANNING

- Pre-Disaster Strike Property Assessment

### COVID-19 DISINFECTION

- Preventative Cleaning
- Decontamination Cleaning
- Reopening Cleaning

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